

## **SPECIFICATION AMENDMENT**

1. Please add the following text at page 2, line 12, immediately preceding the **“BRIEF DESCRIPTION OF THE DRAWINGS”** title:

### **SUMMARY OF THE INVENTION**

In certain embodiments of the invention, a method for facilitating mediated virtual communication is provided. A mediation system receives a service selection from a mediation subscriber communication device. The service selection identifies a service selected by a mediation subscriber from a plurality of services displayed to the mediation subscriber by the mediation subscriber communication device. The mediation system may determine a context associated with the service selection, which context may include information regarding the mediation subscriber, such as information regarding the availability of the mediation subscriber. In response to determining the context, the mediation system may then determine a plurality of contextual arrangement options for the mediation subscriber. The mediation system may determine at least one of the plurality of contextual arrangements options based on the determined context associated with the received service selection.